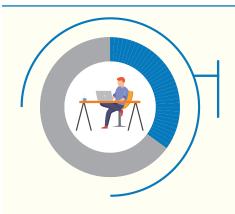


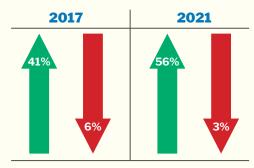
## **Pandemic Increases Benefits Technology Adoption**



The pandemic impacted our lives in many ways, including how we work. Many employers made a big shift last year and moved to an enrollment/benefit administration digital platform because no one was working in the same place at the same time. So, it's no big surprise that many organizations are accelerating their adoption of benefits technology to meet the needs of their changing work landscape, whether their employees are on location, at home, or in a hybrid situation.



More than one third of employers reported that their usage of benefits technology increased due to the pandemic. Over the last few years, HR and benefits technology spending has increased.





## Nearly 75% of employees prefer an online enrollment process

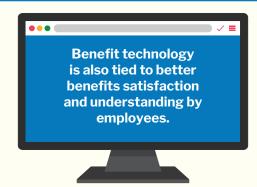
But only 18% of employees reported that their employer's benefits processes are fully digital.



1 out of 3 enrolled in their insurance coverages with a paper application.

**72%** 

of employees who enrolled digitally reported being satisfied with their benefits experience.



22% of employees report that they are extremely confident in their benefit selection, which leaves room for employers to address and improve upon.



## **Employer Benefits**

- Streamline your benefit administration and enrollment process
- Simplifies your administrative burdens
- Improves productivity and lowers costs
- Enhances the employee experience throughout the year

## **Employee Benefits**

- Year-round access and benefit communications at home and work
- Personalized enrollment experience
- Decision making tools to help employees elect coverage
- Dedicated service team to answer enrollment and benefit related questions

Source: https://www.guardianlife.com/reports/inflection-point

National Insurance Services offers their own online enrollment and benefits administration system called NIS Enroll. It is available at <u>no cost</u> to our full benefit consulting clients. To learn more, please contact your NIS Representative.

Offices Nationwide: 800.627.3660 www.NISBenefits.com